

I can not connect / The login form does not appear/ Error when connecting to the main DNS server.

To solve this fail or error in your computer:

1. Go to Start > Control Panel > Networks and Internet > Center for networks and shared resources > Change adapter configuration (top left).
2. In the new window, right mouse click on the WiFi icon (the one with the 5 green stripes) > properties.
3. A new window will appear, scroll down and click on "**Internet Protocol version 4**" and then on properties.
4. In the new window, the options **Obtain IP address automatically** and **Obtain DNS server automatically** must be selected as **AUTOMATIC**.
5. Click Accept in all the opened windows and go to step 2 on the section "**Do you know how to access**".

If still you do not have wifi:

In the 4th step (mentioned above), you will find the **Advanced** button, click it.

1. On the new window, select the second tab, where it says DNS.
2. Check that no address like "XXX.XXX.XXX.XXX" appears (where the X are numbers).
3. If that address appears, select it by clicking on it and then click on **Remove** button.

Finally we press **Accept** in all opened windows.

More information in:

<https://si-respostes.uab.cat/>

<http://www.uab.cat/web/des-del-campus/connexio-sense-fils/documentacio-addicional-1096478602697.html>

<http://www.uab.cat/web/des-del-campus/connexio-sense-fils/com-accedir-1096478602694.html>